

Community Volunteer

Department: Prevention

Location: Various locations across

the Service area

Responsible to: Senior Prevention

Technician

Main purpose

Hereford & Worcester Fire and Rescue Service has its own Prevention team which supports its work in ensuring that Herefordshire and Worcestershire are safe places in which to live, work and travel.

Community Volunteers enhance and complement the activity of our operational staff and Prevention team in meeting the needs of our local communities, helping to reduce the risk to those deemed most at risk from accidental dwelling fires and other hazards.

Outline of tasks and activities

- To assist in identifying individuals within the community who would fall within our "at risk" groups
- To generate and raise awareness of our Safe and Well Checks
- To engage in intervention and education, where appropriate
- To assist in local fire safety initiatives as and when required
- To work with partner agencies to reduce the number of road traffic collisions attended by the service
- To help develop, design and deliver community safety activities across the Service
- To attend regular meetings and training appropriate to the role

- To Support Operational Training including acting as "casualties" to support realistic training scenarios.
- To work within the Service's values, Ethical Framework and Code of Conduct and other Service policies and procedures.

You may be asked to undertake other tasks that may, from time to time, be necessary and compatible with the nature of this opportunity.

Skills and Qualities sought

- Good communication and interpersonal skills
- The ability to work on your own initiative as well as part of a team
- Excellent time keeping and organisational skills
- The ability to complete a small amount of written work including the completion of forms
- A basic level of computer literacy
- It is desirable, however not essential, that Volunteers have a full clean driving license and the use of a vehicle on a regular basis

Due to the nature of the volunteering role, you will come into frequent contact with children and vulnerable members of the community. Becoming a volunteer is therefore subject to a satisfactory basic DBS check.

Due to the nature of the work, applicants must be aged 18 or over.

This opportunity is purely voluntary and this arrangement is not meant to be a legally binding one or an employment contract.



Putting our communities first

We put the interest of the public, the community and service users first.

Dignity and respect

We make decisions objectively based on evidence, without discrimination or bias.

Integrity

We act with integrity including being open, honest and consistent in everything we do.

Leadership

As positive role models, we are accountable for everything we do and challenge all behaviour that falls short of the highest standards.

Equality, Diversity and Inclusion

We stand against all forms of discrimination, create equal opportunities, promote equality, foster good relations and celebrate difference.